Electronic Catch Reporting with eCatch

Manual Data Sync

If you're using a Pivotel Fleet One device for submitting catch reports using satellite transmission, eCatch has an option to manually synchronize the data. This has two advantages:

1. It allows you to wait until the end of the day to send the data when you have good coverage.
2. By design, it limits the amount of data sent to only the required reports.

Setup

1. Open the eCatch App on your phone or tablet.
2. Open the App Status screen by tapping on the icons in the top right-hand corner of the screen.

3. Click the drop-down arrow at the right-hand end of the Manual Data Sync line.

4. Change the slider on the Sync Automatically option to No.

5. When you're ready to sync come back to this screen and click the Sync Now button
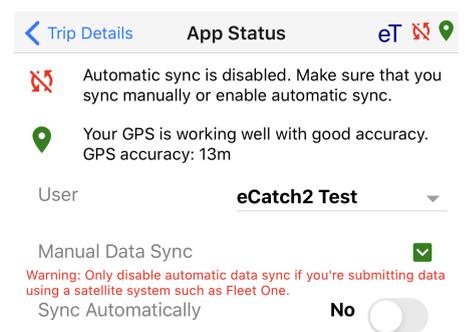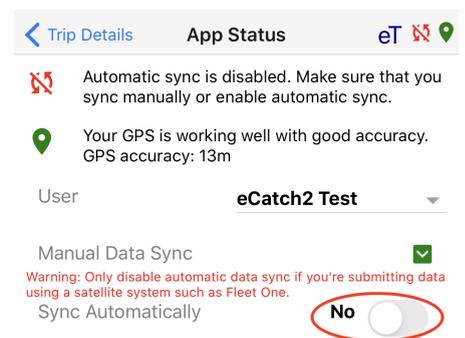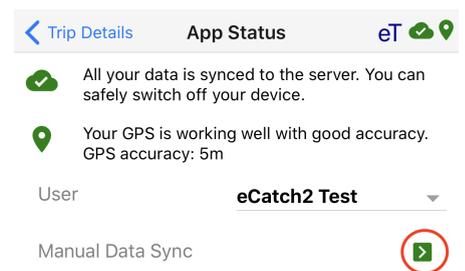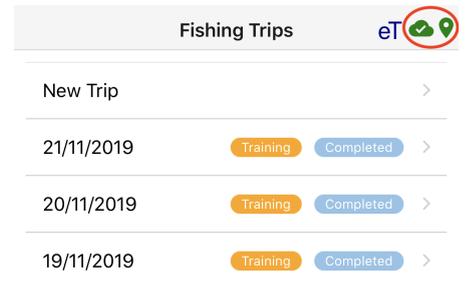
Points of Note

Please read each of the following points carefully. In most cases, not following the instructions below will mean the eCatch App will be unusable!

1. **First Time Run of the eCatch App**

   If you have installed eCatch onto a new device, or reinstalled it on your current device, you must do a training trip with the Sync Automatically option switched to Yes.

   This is due to the App downloading tables of information from FishServe the first time you do a trip, training or otherwise. These tables include lists of fishing methods, disposal codes, species codes, stock codes, landing codes, etc.

   Complete a training trip while connected to a normal Wi-Fi network or cellular data, not the FleetOne:
   a. First, on the App Status page make sure the Sync Automatically option is switched to Yes.
   b. From the Fishing Trips page, tap on New Trip.
   c. From the Permit Holder dropdown menu, select Testing / Training Trip.
   d. Tap Start Trip.
   e. Complete a trip as you normally would.
   f. Wait for all data to be synced - the cloud icon in the top right hand corner goes green with a white tick.
   g. Switch the Sync Automatically option back to No.

2. **FishServe Updates**

   FishServe updates the tables of information as required. The App only checks for these updates when syncing automatically.

   Periodically, while connected to a normal Wi-Fi network or cellular data, open the eCatch App and from the App Status page change the Sync Automatically option to Yes. Wait until the cloud icon in the top right hand corner goes green with a white tick. You can then turn off automatic sync.

3. **Relinking with FishServe**

   Every six months you're required by law to relink your device to your FishServe account. The App will prompt you before this is due. You will not be able to do this using the FleetOne, whether or not syncing is automatic or manual.

   While connected to a normal Wi-Fi network or cellular data, not the FleetOne, switch Sync Automatically back to Yes. Follow the App prompts to relink your device with FishServe. You can then turn off automatic sync.

4. **eCatch App Updates**

   eCatch updates the App periodically. These updates can not be installed using FleetOne.

   While connected to a normal Wi-Fi network or cellular data, not the FleetOne, update the eCatch App from either the Google Play Store on Android devices, or App Store on iOS devices. Once updated, open the eCatch App and from the App Status page switch Sync Automatically back to Yes. Wait for the cloud icon in the top right hand corner to go green with a white tick. You can then turn off automatic sync.